

BenchmarkQ® Customer Satisfaction

We are delighted to have achieved high standards of customer satisfaction ever since acquiring the QMS BenchmarkQ® Customer Satisfaction certificate back in 2002.

As we value our clients opinions highly, an annual survey is undertaken determining areas we currently excel on, and more importantly highlighting areas for improvement..

Currently we hold the Diamond Award with an average customer satisfaction of over 90%.

Current and previous certificate grades:

2011 – Diamond Award
2010 – Diamond Award
2009 – Diamond Award
2008 – Gold Award
2007 – Gold Award
2006 – Gold Award
2005 – Gold Award
2004 – Gold Award
2003 – Gold Award
2002 – Silver Award